

We are currently considering all experience levels. Candidate will be part of our Service Department; responsible for servicing and maintenance on heavy equipment related to the commercial laundry industry. Training will be provided regardless of experience level.

The Service Technician is responsible for, but not limited to, the maintenance/repair and client support of equipment. The technician coordinates workload accomplishment to meet customer requirements while achieving optimum productivity. They work closely with other company personnel to meet or exceed customer expectations. Service Technicians are one of the main interfaces with our customers and must provide a competent and personable representation of the company.

The Service Technicians are an important extension of the Sales Teams as they carry out the support that goes along with Taylor Houseman's line of equipment. Your efforts to maintain and repair in a timely and safe manner facilitate the success of the entire organization and ensure our final customer satisfaction and accomplishment of the company goals:

- Guarantee satisfaction and value for our customers.
- Contribute to a work environment that fosters pride in being part of a winning team and promotes personal growth.
- Maintain personal productivity and quality standards that make possible attractive financial returns so that the company may continue to provide excellent service to our customers and ensure job security and growth to our staff.

Because you are in contact with employees, customers, and vendors, and in a key position for guaranteeing their satisfaction, your position requires confidentiality, tact, sensitivity, and professionalism.

Job start times and end times vary per job. Our standard hours of operations are M-F / 8-5 p.m.

#### Requirements

- Driver's License with clean driving record is a must.
- High School Diploma or equivalent
- Knowledge of basic hand and power tools.
- Good written and verbal communication skills.
- Ability to lift minimum 100lbs from floor to waist if necessary.
- Requires walking, standing, sitting, kneeling and some climbing.
- Occasionally will stay overnight for jobs out of the area (rare).
- Ability to work varying start times based on client needs.
- Ability to work overtime as necessary.
- Will need to pass background check as we enter prison, military and other government facilities on occasion.
- Plumbing, electrical and HVAC a plus.

#### Benefits

- Work Monday to Friday (Some weekends may be required)
- Medical, Dental, Vision (After 60 day probation period)
- 401K
- Paid Holidays
- Professional paid training